

# **RUGGED TABLET**

Fully Protected, Powerful, and Reliable Rugged Device











## Conker NS82

If your team is looking for a powerful and robust device, the Conker NS82 is your go-to workhouse with an industry beating 16 working hour battery. With a reliable processor, full Windows 10 Pro OS and IP65 Rating, your business will have the chance to truly achieve digital transformation.



- Intel Quad-core CPU
- Windows 10 Pro
- 8 inch IPS LCD, Resolution 1280\*800
- Gorilla Glass 3 Capacitive Touch Screen
- 4GB LPDDR3, 64 GB SSD
- 5.0 MP rear camera with flash
- 16 working hour battery
- Honeywell 2D Barcode Scanner ▼

















## **Detailed Device Specification**

CPU	Intel x5-Z8350 Processor, 1.92 GHz, 2M Cache
OS	Windows 10 Professional
Display	8" IPS LCD, Resolution 1280*800, Aspect 16:10, Brightness 450 nits
Touch	5-point capacitivce touch. Gorilla Glass 3, Hardness 7H
RAM	4GB LPDDR3
Storage	64GB SSD
Camera	Rear 5.0 MP Auto focus, Front 2.0MP Fixed focus
Battery	9,800mAh, 3.8V Running time (playing video at 50% brightness): 16 hours Running time (playing video at 100% brightness): 14 hours 10 mins Time to fully charge from flat: 5 hours 50% charge time: 2 hours 15 mins 1 hour charge from flat: 25%
User swappable	No
Charging	5V/3A DC-input, barrel plug (supplied) USB Type-C (optional) Docking connector (optional desk/vehicle dock)
Wi-Fi	Intel Dual Band (2.4G+5.8G) Wireless-AC 3165 (a/b/g/n/ac)
Bluetooth	Integrated dual mode Bluetooth 4.2 (BLE)
Cellular	Quectel EC25-E, LTE Cat 4 module (EMEA) LTE FDD: B1/B3/B5/B7/B8/B20 LTE TDD: B38/B40/B41 WCDMA: B1/B5/B8 GSM: B3/B8
SIM slot	Micro SIM (15x12mm)
GPS	U-blox Neo M8 GNSS
2D Barcode Scanner	2D Barcode Scanner: Honeywell N3680 Sensor Resolution: 640 x 480 pixels Field of View: Horizontal 37.8°, Vertical 28.8° Scan Angles: Pitch/Skew +/-45° Scanning ranges: 5 mil Code 39: 61-130mm 10 mil Data Matrix: 60-130mm Shock Rating: 2500 G
NFC	**Optional
Sensors	3-axis accelerometer
Indicators	Front LED: Charging 0-80% red-solid, 80%+green solid; In use <10% red-flashing
Memory card	micro SD, max 128GB
Physical Ports	1* USB3.0 type A (full size) + 1* USB Type-C (OTG+charging) 1* Mini HDMI output 1* Standard 3.5mm headphone jack 1* DC-input 12 pin docking connector (supports USB and DC-input)
Physical Buttons	Top edge: Power, 2x User buttons (assigned as Scan Triggers) Bottom Edge: Volume +, Volume -
Ingress Protection	IP65
Drop test	1.2 metres
Operating temperature	-10°C to 50°C
Storage temperature	-20°C to 60°C
Humidity	95% Non-Condensing
Dimensions	227 x 142.4 x 22.9 mm
Weight	700g
Certification	CE/ROHS/IP67/MSDS
Included Accessories	4-point hand strap. DC charger

## **Hassle Free RUGGED MOBILITY**

Founded in 2008, Conker are a British supplier of reliable rugged technology. Our 3 year device failure rate is well below industry average at 1.5% and we offer an industry leading no-quibble accidental damage warranty. All Conker products are supplied from the UK, repaired in the UK and always supported by our responsive UK support team.

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Our ageing hardware was performing poorly resulting in lost or misdirected inventory, delays in order fulfilment, and reduced productivity.

Conker showed a deep understanding of our specific requirements. The evaluation process was smooth and straightforward, with excellent communication from Conker team throughout.

John, IT Manager **Community Foods** 



### **Batteries POWER FOR THE JOB**

We know how important battery life is and how sceptical you may be about battery life claims. That's why we test our batteries with the screen on and WiFi active while playing back HD video. It's really boring but it means the battery running time data on this page is reliable. We also share the recharge time. And the warranty small print about batteries being excluded? We took that line out. You can trust Conker that our batteries last as long as our tablets do.

# **Optional Accessories**

Desk dock	DC-input (barrel). 2x USB-A. 1x RJ45 LAN. 1x DB9 Serial.
Vehicle dock	Quick-clip (spring loaded) vehicle dock with VESA mount plate and double-ball-joint arm. Ports: DC-input, 2xUSB, 1x RJ45, 1x COM (RS232)

## **Conker Relax INDUSTRY LEADING** WARRANTY

Conker's 3 year Relax warranty offers accidental damage as standard with free repairs and replacements. Simple terms, no silly exclusions. Conker's no-quibble first rate service.

Marks product variants











## What's in the box?





**Hand Strap** 



# **Optional Accessories**

Desk dock



**Vehicle Dock** 











# CONKER. RELAX Warranty



# **Hassle Free Rugged Mobility by Conker** The only thing tougher than our devices is our warranty

#### **Total Cost of Ownership is typically** 3X the upfront hardware and deployment costs

VDC research state that postdeployment costs as a percent of overall Total Cost of Ownership are 70% for rugged handheld devices. These so-called "soft-costs" are made up of IT support costs and productivity loss costs due to down-time. High repair costs compounded by slow repair times cause a productivity, administrative and financial drain.

#### Conker's 3 year Relax warranty redefines Total Cost of Ownership

The Conker 3 year Relax Warranty eliminates surprise operating expenses by including accidental damage cover without exclusion. In fact we save you 84% on repair costs compared to industry norms. With lightening fast repair times of typically **1 day** we reduce downtime to a minimum. 30% of customers say they have experienced repair times in excess of 1 month with other hardware suppliers.

#### Relax 360 - Full lifecycle cover

Our 360 Warranty takes TCO reduction beyond repair costs to saving you time and hassle through the device lifecycle. Relax 360 reduces downtime with on-site device swapouts and eliminates IT admin costs from provisioning new equipment. Further unplanned costs are taken care of including replacing tired batteries mid-cycle and retiring old equipment in compliance with environmental and data security commitments.

### Standard 1 year

#### YOUR BASE WARRANTY

COVED FOR PRODUCT FALLETS NO FRILLS. THE BASICS

#### Features

- ✓ 12 months
- Cover for hardware faults
- ✓ UK telephone & email support

## **RELAX 3 years**

#### **HASSLES FREE RUGGED MOBILITY**

LOW/ TOO ASSLIDANCE OUR MOST POPULAR OPTION

#### **Benefits**

- √ 36 months of hassle-free cover
- ✓ Free Collect & Return (in the UK)
- ✓ Accidental Damage Cover
- ✓ Zero Repair surcharges
- ✓ Zero replacement surcharge
- √ 3 day priority SLA

#### **RELAX 360**

#### **ENTERPRISE** CONTINUITY

LIDTIME IMPEDATIVE SIMPLIFIED LIFECYCLE

#### **Benefits**

- √ On-site device swapouts
- √ Image management
- ✓ End-of-life disposal
- ✓ Extended Battery Care
- ✓ Priority SLA

## What our Customers Say



Conker saves us 4x the purchase price on every device. When we looked at our mobile computing costs the "Total Cost of Ownership" was massive. It was obvious that our old devices were totally unsuitable and their warranties were just not up to the job; downtime was horrible. The Conker Relax Warranty gives us predictable costs and even our clumsiest users are back up and running with minimal downtime.

IT Manager in Facilities Management

Overall Rating: \* \* \* \*











